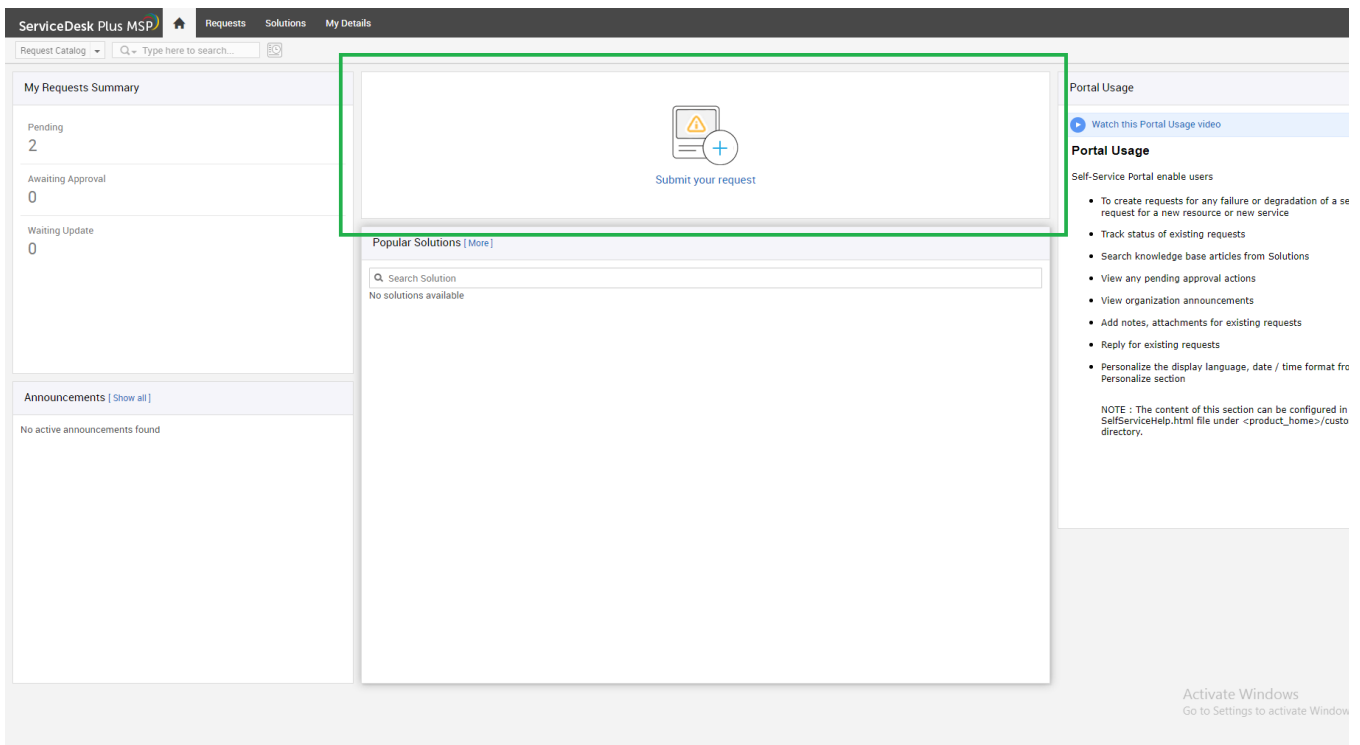# Removing a Support Requester

Any time roles change in your organization, you may need to change who has access to your Enseva account. In order to do so, you can remove a Requester or Account manager using the process in this tutorial.

Removing a Support Requester from Your Account

1. Start by clicking "Submit your request" from your account home page.

2. Next, click on "Support: Remove Requester from Account"

3. You'll see the following screen with a description of the steps to complete your request.

4. Fill out the required details for the Requester you wish to remove.

5. When you are finished, click Submit Request at the bottom.
   You will receive a response within 24 hours confirming your request has been completed.

Submit Request   Reset   Cancel

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