Resetting a Forgotten Password

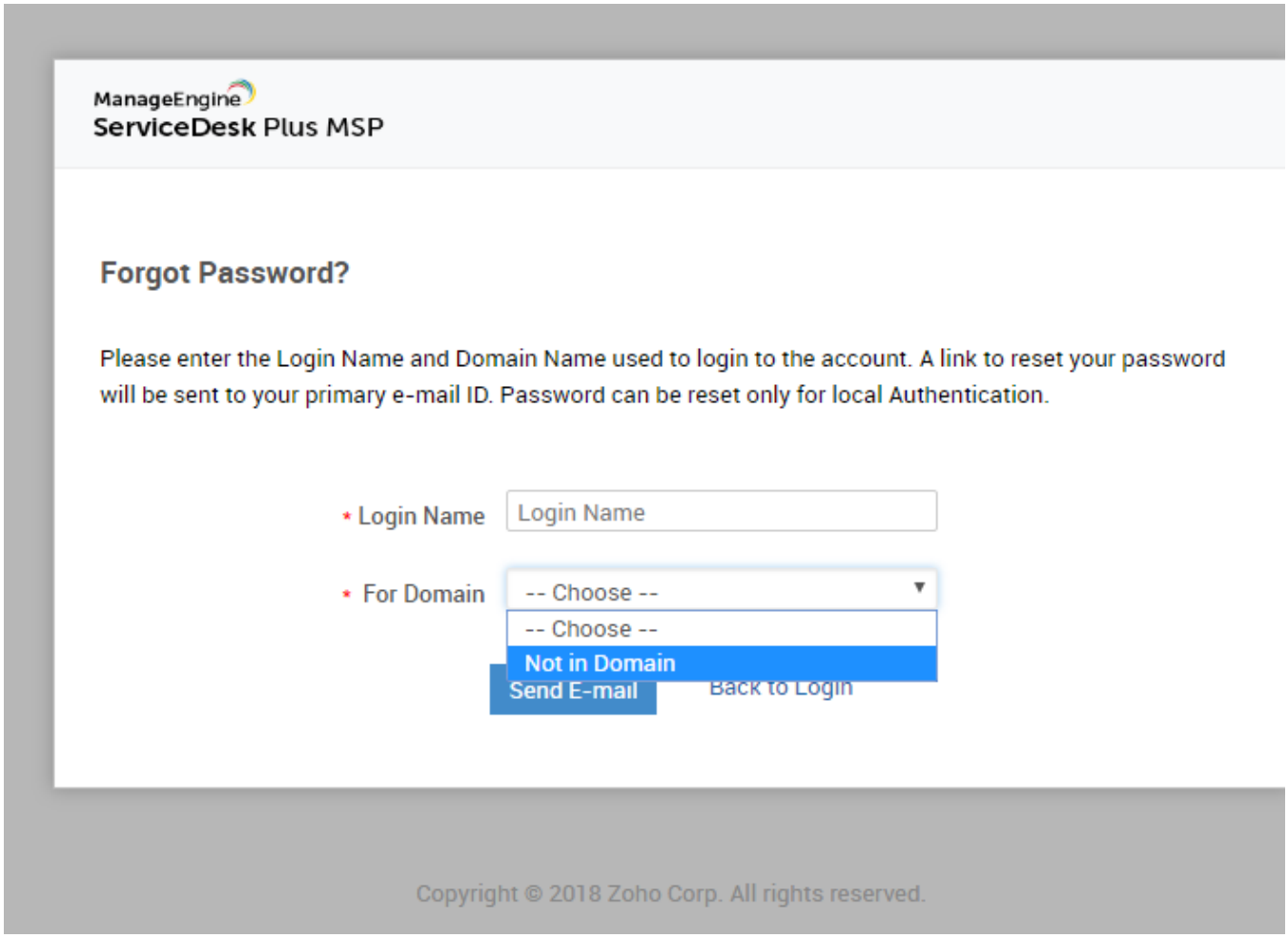
We all forget our passwords sometimes, but it's easy to reset if you do. Follow the tutorial below to reset your forgotten password.

Changing Your Password (Forgot Password)

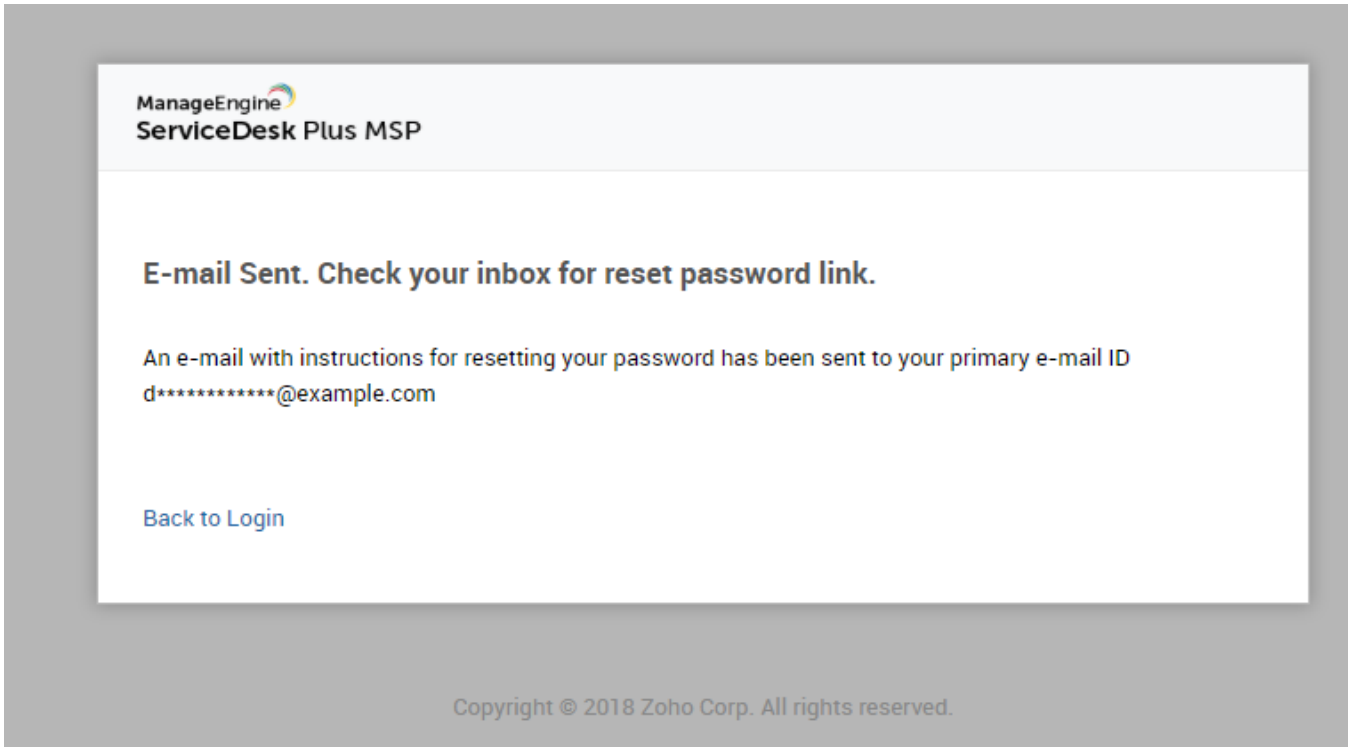
1. If you've forgotten your password, start by visiting Enseva Support and click the Forgot Password link.



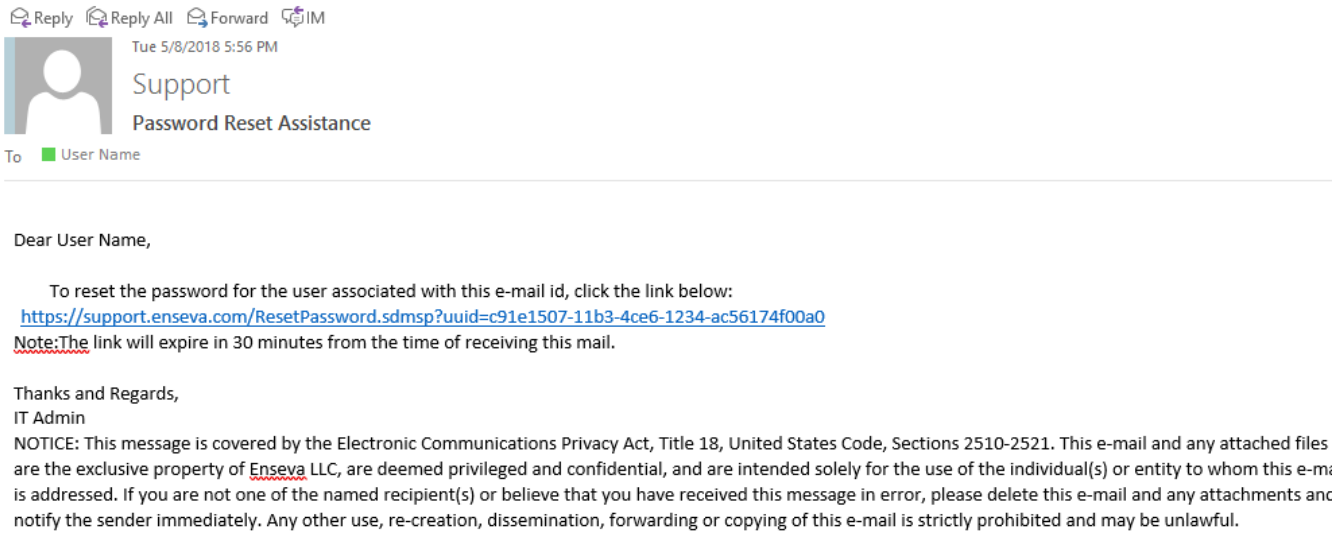
2. On the Forgot Password screen, enter your Login/User Name and choose Not in Domain in the For Domain field. Then click Send Email.



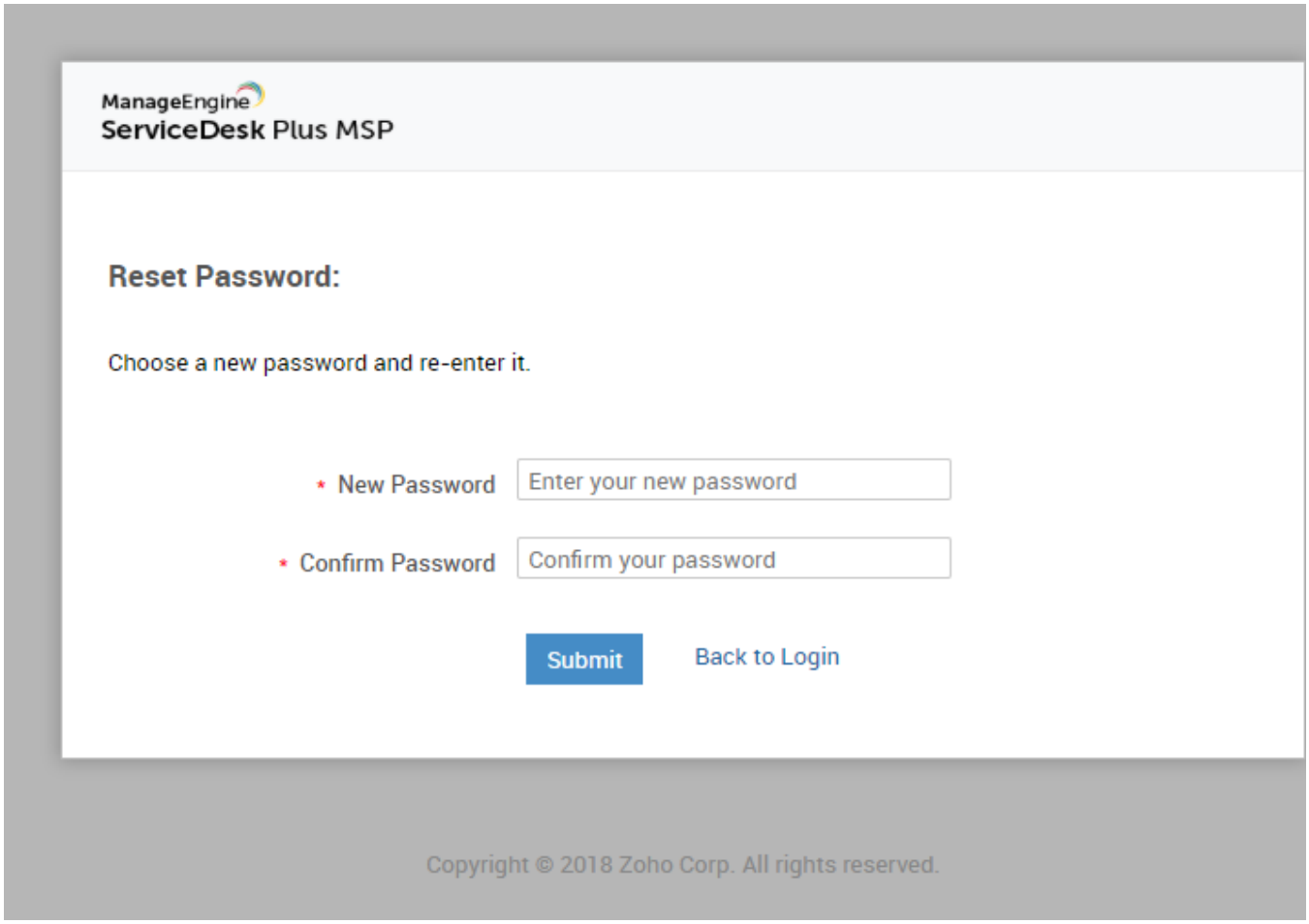
3. You'll receive a confirmation that an email will be sent to the address on file and that you will need to open this email to continue the password reset process.



4. Open this email and click the link provided.



5. You will be taken to a page where you can now set a new password. Enter the new password, then repeat it in the next field to confirm. Click Submit.



6. You'll receive confirmation that you've reset your password. You should now be able to return to the Enseva Support page at https://support.enseva.com and login with your new password.

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